CitycareProperty

Restoring Ecosystems for Future Generations





Biodiversity and Ecological Restoration

Citycare Property combines ecological expertise with practical delivery to provide restoration outcomes that contribute to future generations.

Our team delivers science-led, practical restoration solutions that enhance biodiversity, build ecological resilience, and support long-term environmental health.

We work closely with our customers to meet regulatory requirements, advance sustainability objectives, and respond to community expectations. Every project is designed to create lasting environmental, cultural, and social value.

Guided by kaitiakitanga, we respect the unique character of every landscape and ecosystem we work within. Our local knowledge helps us tailor restoration strategies to place, people, and the natural environment.

We partner with local government, organisations, businesses, iwi, and hapū to support shared aspirations for healthy ecosystems, thriving biodiversity, and sustainable land stewardship.

Get in touch to discuss how we can help deliver your restoration goals.



Our Capability

IN BIODIVERSITY AND ECOLOGICAL RESTORATION

Citycare Property brings extensive experience in native revegetation, habitat restoration, and the ongoing care of natural environments across Aotearoa. Our teams combine ecological expertise with practical field experience to deliver restoration outcomes that are effective, resilient, and grounded in local knowledge.

We undertake a full spectrum of ecological and biodiversity restoration services, including:

- Ecological assessments to understand site conditions, opportunities, and constraints
- Restoration planning and design that aligns with ecological principles and community aspirations
- Native planting, revegetation, and habitat enhancement
- Weed control and pest plant management
- Pest animal management to protect vulnerable species and support ecosystem recovery
- Project management across all stages of restoration delivery
- Monitoring and adaptive management to ensure long term success and continuous improvement.





Kaitiaki of the spaces where we connect

Citycare Property is a proudly New Zealand-owned company that delivers world-class services to social infrastructure across Aotearoa. We look after the spaces where communities live, work and come together – from parks and playgrounds to public buildings, housing and schools.

Across the motu, we care for these spaces through smart maintenance, expert management, and responsive construction services. Today, we are trusted to deliver for customers across central and local government, with a focus on our chosen specialism of social infrastructure.




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Project Tohu:

RESTORING NATIVE VEGETATION ON CORONET PEAK

Project Tohu is one of the largest native revegetation programmes under way in Aotearoa New Zealand.

Over three years, the project aims to transform 170 hectares of former Douglas fir plantation on the southern slopes of Coronet Peak, establishing more than half a million native grasses, shrubs and trees.

This ambitious restoration is led by Queenstown District Council and being delivered in partnership with Citycare Property, Ngāi Tahu ki Murihiku-owned charitable company Te Tapu o Tāne, and environmental science consultancy e3Scientific.

Project Tohu is helping demonstrate how large-scale ecological restoration can succeed in Otago and across Aotearoa New Zealand. So far, 80,000 native plants have been established on Coronet mauka.



Benefits of working with Citycare Property

TRUSTED TO DELIVER

- We build strong, long-term relationships with customers and partners, based on trust, transparency and consistent delivery.
- We take time to understand each customer's needs, priorities and operating environment, so we can tailor our service and respond effectively.
- We are known for delivering high-quality projects and services safely, on time, within budget and to agreed specifications.
- We provide dependable support through 24/7 workforce coordination, helping customers respond quickly to urgent issues and changing priorities.
- Our national footprint, local teams and established subcontractor network give customers confidence that we can maintain service continuity across Aotearoa.
- We are experienced and responsive in a crisis, maintaining essential services and safe access in live, sensitive, high-use environments.



PEOPLE AND SAFETY AT THE HEART OF EVERYTHING WE DO

- We put the health, safety and wellbeing of our teams, contractors, customers and communities at the heart of everything we do.
- We foster a 'fair play', learning-focused health and safety culture that encourages openness, inclusion and collaboration in identifying risks and improving safe work practices.
- We uphold high standards through rigorous in-house training, clear processes and practical support, ensuring our people understand, commit to and respect safe ways of working.
- We proactively identify, manage and review risks across our operations, helping maintain safe environments for our people and the public.



BENEFITS OF WORKING WITH CITYCARE PROPERTY

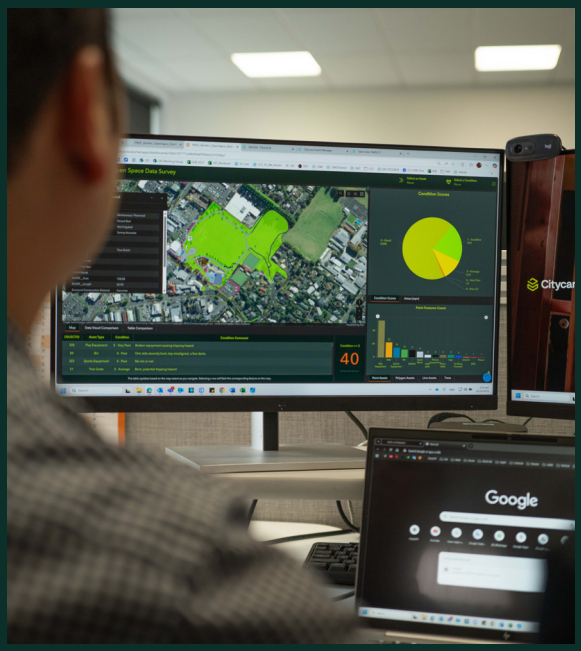
SKILLED AND DEDICATED KAIMAHI

- We develop and retain skilled kaimahi across our operations and support functions, building capability that strengthens service delivery for customers.
- We invest in continuous learning, with on-the-job training from day one and support for kaimahi to achieve nationally recognised qualifications.
- Our people bring practical expertise across operations, inspections, testing, programming, subcontractor quality and performance management.
- We take ownership of quality, safety and compliance through skilled supervision, auditing and reporting.
- Our mix of experienced tradespeople, technical specialists and local teams gives customers confidence that work is delivered by people who understand their assets, environments and communities.



TECHNOLOGY THAT DRIVES BETTER OUTCOMES

- We are early adopters of tools and systems that improve efficiency, visibility and consistency across the services we deliver.
- Our Event Manager platform gives customers a centralised view of job information, asset condition data, maintenance history and cost tracking, supporting clear reporting and informed decision making.
- We use smart scheduling and location-based applications to optimise travel, reduce disruption, minimise costs and lower our carbon footprint.
- We turn operational data into practical insights, helping customers better understand asset performance, prioritise investment and plan for the future.



BENEFITS OF WORKING WITH CITYCARE PROPERTY

BETTER VALUE THROUGH PRACTICAL INNOVATION

- We are always looking to build innovation into our process to improve productivity, deliver more value, and enhance the services we provide.
- We have pioneered a number of innovative and cost-effective damage avoidance solutions to date including:
  - + The use of damage-avoidance technology e.g. Laminated Veneer Lumber (LVL)
  - + Seismic upgrade techniques
  - + Disaster preparedness audits
  - + Readiness solutions and logistics support
  - + Building inspections to identify problem areas.



INCLUSIVE AND DIVERSE NATIONAL SUPPLY CHAIN

- As a proud member of Amotai, we support supplier diversity and work with Māori and Pasifika businesses and social enterprises to create broader social and economic outcomes across Aotearoa.
- We collaborate with a national network of approved subcontractors, combining local capability with the scale and consistency needed to deliver for customers across the motu.
- Our subcontractors are accredited through the Citycare Property Contractor Accreditation System and supported by our Event Manager platform, helping maintain safe, transparent and consistent delivery on site.
- We partner with iwi organisations and local suppliers where possible to strengthen community capability and support social, cultural, economic and environmental outcomes through the work we deliver.



BENEFITS OF WORKING WITH CITYCARE PROPERTY

WORKING SUSTAINABLY FOR COMMUNITIES

- We prioritise sustainability and environmental stewardship in the way we plan, deliver and improve our services.
- We actively seek innovative ways to reduce carbon emissions, minimise waste and support more sustainable asset outcomes for customers and communities.
- Our teams reduce environmental impact through practical initiatives such as thermal weed treatments, which significantly reduce agrichemical use, and Drift Containment Spray System technology, which provides a more targeted and environmentally responsible approach to turf treatment.
- We use smarter scheduling, local delivery teams and technology-enabled planning to reduce unnecessary travel, improve efficiency and lower emissions across our operations.



GIVING BACK AND WORKING ALONGSIDE COMMUNITIES

- We support the communities where we live and work by contributing to local initiatives that strengthen wellbeing, connection and environmental care.
- We actively support youth employment and work-readiness pathways, including through the Limited Service Volunteer programme run by the Ministry of Social Development and the New Zealand Defence Force.
- We collaborate with community groups and schools on practical local projects, including community planting, kai gardens, park and reserve clean-ups and other initiatives.
- We work alongside iwi, hapū, customers and local partners to understand community priorities and support outcomes that create lasting value.



Case Study:

Te Waikēkēwai/Waikēkēwai Stream



Since 2023, Citycare Property has supported restoration planting along the lower to mid reaches of Te Waikēkēwai/Waikēkēwai Stream.

Our work has focused on establishing riparian planting along the stream margins, including sedges, rushes and other lowland native species. Between 2024 and 2026, we installed 56,000 plants. These plantings are helping to improve water quality, strengthen streambank habitat and support greater biodiversity.

Led by Te Taumutu Rūnanga and co-managed with Environment Canterbury, the project aims to increase and enhance mahinga kai habitat, improve water quality and increase indigenous biodiversity.

Te Waikēkēwai/Waikēkēwai Stream has an important whakapapa connection for Te Taumutu Rūnanga whānau. The area was once a significant mahinga kai site, flowing through rich wetlands before reaching Te Waihora/Lake Ellesmere.



In 2025, the project received the Te Waka o Aoraki Trophy for conservation excellence from the Department of Conservation.

Rare species, including kōtuku and matuku-hūrepo, have been sighted within restored areas, providing an encouraging sign of the positive impact this mahi is having.

What customers say about working with us

"We really enjoyed working with Citycare to deliver our project. Works were completed to time and budget, with the work to a high standard. The team met and exceeded our high health and safety expectations. As with all projects, some things didn't go to plan, and Citycare were able to work with us to quickly resolve problems. Their expertise and professionalism are of a high calibre, and we are looking forward to working with them again in the future."

JESS LEPTINELLA

KAITOHUTOHU KANORAU KOIORA/BIODIVERSITY ADVISOR

WHAKAORA TE WAIKĒKĒWAI

Case Study:

Waimakariri Upstream Berm Transition Project

Between 2021 and 2023, Citycare Property completed the Waimakariri Upstream Berm Transition Project, a 54-hectare native restoration and enhancement programme on the Waimakariri River berm northwest of Christchurch.

Delivered under the guidance of Environment Canterbury, the three-year project transformed an area dominated by exotic flood-protection trees and weeds into a more diverse, functioning habitat. Work included staged pest weed control, access clearing and the planting of more than 12,000 native plants to retain, supplement and expand the site's native vegetation.

Citycare's Ecological Team controlled invasive trees and vines, including grey willow and old man's beard, and established native planting areas to provide seed sources for wider natural regeneration.







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